



## **Scientific Games**

### **Website Privacy Policy**

**Effective Date: July 1, 2022**

This website is developed and maintained by Scientific Games, LLC (hereinafter “Scientific Games,” “we,” or “us”). The data controller is Scientific Games and can be contacted as explained below in the How to Contact Us section. The data protection officer is:

Heward Mills  
77 Farringdon Road, London, EC1M 3JU  
privacy@scientificgames.com

When you visit our website, official social media sites, or other online properties, collectively “Sites” or “Services,” Scientific Games may collect and use certain information about you. Scientific Games recognizes that you care about how your information is used, and your privacy is important to us. This Privacy Policy explains our collection, use and sharing of personal information, and the choices you can make about what information you share.

This Privacy Policy applies to information collected by our Sites and Services, including, but not limited to, all websites that post a link to this Privacy Policy. Please read this Privacy Policy carefully. By continuing to interact with our Sites, you are agreeing to the practices described in this Privacy Policy.

**If you are located in the European Union (“EU”) or the United Kingdom (“UK”),** this Privacy Policy also informs you about the management of your personal data and your rights in accordance with Article 13 of the General Data Protection Regulation (“GDPR”).

**If you are a resident of California,** this Privacy Policy also informs you of certain privacy rights under California Consumer Privacy Act of 2018 (“CPA”).

### **UPDATES TO OUR PRIVACY POLICY**

We ask that you read this Privacy Policy from time to time. Scientific Games may modify this Privacy Policy at any time in its sole discretion. If we make substantial or material changes in the way we wish to use your personal information we will communicate providing a prominent notice on our Sites or by contacting you directly. If you do not agree with these changes, please do not continue to use our Sites.



## INFORMATION WE COLLECT

Scientific Games collects information about you when you interact with our Sites and Services. When you use our Sites and Services, we collect information about one or more devices associated with you that you use to access the Sites, such as a computer, mobile phone, or tablet. We collect, store, and use information you provide to us from one or more devices associated with you when you use our Sites. Furthermore, when you log into the Sites or Services from one or more of your devices, register for an account, complete a web form, make a purchase, add or update your account information, apply for a job at Scientific Games, or otherwise correspond with us regarding the Sites. Information that we collect includes:

- your name
- physical address
- country of residence
- email address
- telephone number
- language
- social media information or profile
- gender; and
- employment history information.

In addition, when you make a purchase through our Sites, either Scientific Games or a third-party payment processor will collect billing information, such as payment card information.

## INFORMATION WE AUTOMATICALLY COLLECT

We automatically collect information about the devices you use to interact with our Sites. We automatically collect your device identifier, web browser type and version, IP address, and browsing information collected through cookies and beacons. We also automatically collect information about how you use the Sites, such as what you have searched for and viewed on the Sites. The information automatically collected will be associated with any personal information you have provided.

We collect certain information by automated means when you visit our Sites, such as how many users visited our Sites and the pages accessed. By collecting this information, we learn how to best tailor our Sites to our visitors. We collect this information through various means such as “cookies” and “web beacons.”

**Cookies.** Like many companies, we use “cookies” on some of our Sites. Cookies are pieces of code placed on your devices when you visit certain websites. We use cookies to tell us, for example, whether you have visited us before or if you are a new visitor, and to help us identify features of the Sites in which you may have the greatest



interest. Cookies may enhance your online experience by saving your preferences while you are visiting a particular website.

Most web browsers will tell you how to stop accepting new cookies, how to be notified when you receive a new cookie, and how to disable existing cookies. Please note, however, that without cookies you may not be able to take full advantage of the features and functionality of the Sites.

**Web Beacons.** Certain pages on our website contain “web beacons” (also known as Internet tags, pixel tags, and clear GIFs). These web beacons allow third parties to obtain information, such as the IP address of the computer that downloaded the page on which the beacon appears; the URL of the page on which the beacon appears; the time the page containing the beacon was viewed; the type of browser used to view the page; and the information in cookies set by the third party. When your browser connects to a third party’s web server to retrieve content and / or web beacons, that third party is able to set or read its own cookies on your device and may collect information about your online activities over time and across different websites or online activities that also contain that third party’s content or web beacons.

Our Sites may use Google Services such as Google Analytics from time to time. For more information about how Google collects and processes data, please see Google’s Analytics page <https://support.google.com/analytics/answer/6004245> and how to opt out of Google Analytics <https://tools.google.com/dlpage/gaoptout>

**IP Addresses.** An IP address is a unique identifier that certain electronic devices used to identify and communicate with each other on the Internet. When you visit our website, we view the IP address of the device you use to connect to the Internet. We then use this information to determine the general physical location of the device and understand the general locations of our website visitors. We also use this information to enhance our Sites.

## HOW WE USE THE INFORMATION WE COLLECT ABOUT YOU

We may use your information for the following purposes:

### To Communicate with You

- To provide you with customer support;
- To communicate with you about our products and services, including promotions, solicitations and offers; or
- To send you further notices, financial news notifications, brochures, or other marketing materials regarding our Sites, our products, and the services of our businesses, affiliates, business partners or authorized dealers.



## **To Manage and Improve Our Business Operations**

- To provide you with access to the Services;
- To serve the functions of the Sites;
- To manage everyday business needs, such as administering and improving the Sites;
- To analyze the performance and functioning of the Sites;
- To analyze how you use the Sites and to perform other market research;
- For internal operations, including troubleshooting, testing and analytics;
- Compiling aggregated and de-identified information; and
- To assist us in developing new products and improving our Services.

## **To Ensure a Secure Online Environment and Comply with Legal Obligations**

- Protect against and detect fraud, abuse, or other unlawful activity;
- Enforce our Terms of Use, other corporate policies, and industry standards; and
- Comply with all applicable laws and reporting obligations.

If you notify us that you do not wish to be contacted for marketing purposes, we will not send you marketing information. You can opt out of marketing by submitting a request using our Privacy Rights Request forms; the links to those forms can be found at the end of this policy.

## **DO NOT TRACK**

Our Sites do not collect personal information about your online activities over time and across third-party websites or online services. Therefore, “do not track” signals transmitted from web browsers do not apply to our Sites, and we do not alter any of our data collection and use practices upon receipt of such a signal.

## **BUSINESS STRUCTURE CHANGES**

We reserve the right to disclose and transfer all information related to our Sites, in a safe and secure manner, including personal data:

- To a subsequent owner, co-owner, or operator of one or more of the Sites; or
- In connection with a corporate merger, consolidation, or restructuring, the sale of substantially all of our stock and/or assets, or other corporate change, including, without limitation, during the course of any due diligence process.

## **INFORMATION WE SHARE**

We share your information with service providers who perform services and functions on our behalf to support our interactions with you including, for example, providing our products and services, processing your purchases, or communicating with you. These



service providers are not authorized by us to use or disclose the information, except as necessary to perform services on our behalf or comply with legal requirements.

In addition, we will disclose information about you:

- If we are required to do so by law or legal process;
- To law enforcement authorities, court, regulator or other government officials, as necessary;
- When we believe disclosure is necessary or appropriate to prevent physical harm or financial loss or in connection with an investigation or suspected or actual illegal activity;
- If necessary to protect the vital interests of a person;
- To enforce our Terms of Use;
- To protect our property, services, and legal rights;
- To prevent fraud against Scientific Games, our affiliates, business partners, or authorized dealers;
- To support auditing, compliance, and corporate governance functions; or
- To comply with any and all applicable laws.

In certain situations, Scientific Games may be required to disclose personal data in response to lawful requests by public authorities, including to meet national security or law enforcement requirements.

## **SOCIAL NETWORKING**

This website allows users to sign into and associate social media accounts, including but not limited to, Facebook and LinkedIn, with the Sites and Services. By using this functionality, you give Scientific Games permission to access all of the elements of your social network profile information that you have made available to be shared and to use it in accordance with the social network's terms of use and this Privacy Policy. Please refer to the privacy settings in your social network account for information about what data is shared with Scientific Games and other connected applications and to manage the data that is shared through your account, including information about your activities using our Sites.

Scientific Games does not retain your username or password for social networking platforms for any longer than is necessary to complete an interaction. If you would like to disconnect a social media account from Scientific Games, please refer to the settings of that social media account and its provider.

## **CHILDREN'S PRIVACY**

Our sites are general audience Sites not directed at children under the age of 13. If we obtain actual knowledge that any information we collect has been provided by a child under the age of 13, we will promptly delete that information.



## LINKS TO OTHER WEBSITES

Our Sites may provide links to other websites for your convenience and information, including those that are operated by third parties. Third-party websites operate independently from our Sites, which means we are not responsible for their content, how they use your information, or their privacy practices.

## INFORMATION WE TRANSFER

The Sites to which this Privacy Policy applies are subject to United States law, unless otherwise provided herein. Scientific Games shall transfer personal data on a regular basis to its parent company outside the EU, Switzerland and the U.K. and, more specifically, in the United States of America (USA). Scientific Games shall ensure that all personal data from individuals in the EU is processed in accordance with the GDPR. All such transfers shall be made through an approved transfer mechanism—such as our Intra-Group Data Transfer Agreement or Standard Contractual Clauses, or with your explicit consent. Such agreements and clauses may be requested by contacting [privacy@scientificgames.com](mailto:privacy@scientificgames.com).

In addition, we transfer the personal information we collect on the Sites to countries other than the USA where we do business, which may not have the same data protection laws as the country in which you reside. When we transfer your information to other countries, we will protect that information as described here, even though a given country may not have the same privacy and data protection laws as the country in which you reside.

Scientific Games complies with the EU-U.S. Privacy Shield Framework and/or the Swiss-U.S. Privacy Shield Framework as set forth by the U.S. Department of Commerce regarding the collection, use, and retention of personal information transferred from the EU and/or Switzerland to the USA. Scientific Games has certified to the Department of Commerce that it adheres to the Privacy Shield Principles. If there is any conflict between the terms in this privacy policy and the Privacy Shield Principles, the Privacy Shield Principles shall govern. To learn more about the Privacy Shield program, and to view our certification, please visit <https://www.privacyshield.gov>.

The following U.S. subsidiaries of Scientific Games also comply with the Privacy Shield Framework: MDI Entertainment, LLC, Scientific Games New Jersey, LLC, Scientific Games Products, Inc., SG Gaming North America, Inc., Lapis Software Associates LLC.

With respect to personal data received or transferred pursuant to the Privacy Shield Framework, Scientific Games is subject to the investigatory and enforcement powers of the U.S. Federal Trade Commission (FTC).

In compliance with the Privacy Shield Principles, Scientific Games commits to resolve complaints about our collection or use of your personal information. European Union





and/or Swiss individuals with inquiries or complaints regarding our Privacy Shield policy should first contact Scientific Games at [privacy@scientificgames.com](mailto:privacy@scientificgames.com). Scientific Games has also appointed JAMS to be its independent dispute resolution body designated to address complaints and provide appropriate recourse free of charge. You may contact JAMS at: <https://www.jamsadr.com/eu-us-privacy-shield>.

Scientific Games commits to cooperate with the panel established by the EU Data Protection Authorities (DPAs) and/or the Swiss Federal Data Protection and Information Commissioner and comply with the advice given by the panel and/or the Commissioner with regard to human resources data transferred from the EU and/or Switzerland in the context of the employment relationship. EU and Swiss residents may also lodge complaints with their competent supervisory authority. Under certain conditions, you may have the right to invoke binding arbitration under the Privacy Shield Framework to resolve complaints not resolved by other means, as described in Annex I to the Privacy Shield Principles.

Scientific Games is responsible for the processing of personal data it receives under the Privacy Shield Framework or subsequently transfers to a third party acting as an agent on its behalf, except where Scientific Games is not responsible for the event giving rise to the damage.

If you have any questions or concerns regarding our Privacy Shield certification, please contact [privacy@scientificgames.com](mailto:privacy@scientificgames.com).

## **CALIFORNIA RESIDENTS**

If you are a California Resident, California law provides you with certain rights regarding your personal information, including the right to know about personal information collected, disclosed, or sold. You also have the right to request that we delete any or all of your personal information that we have collected from you, subject to certain exceptions, and the right not to be discriminated against if you exercise any of your rights under the California Consumer Privacy Act (CCPA).

Scientific Games may have collected the following categories of personal information from California residents in the past 12 months:

- Identifiers such as a name, postal address, IP address, email address, or other similar identifiers.
- Categories of personal information described in subdivision (e) of [California Civil Code Section 1798.80](#).
- Characteristics of protected classifications under California or federal law.
- Commercial information, including records of products or services purchased or considered.
- Internet or other electronic network activity information.
- Geolocation data.



- Professional or employment-related information.
- Education information.
- Inferences drawn from any of the information identified above.

We collect this personal information from a number of sources, including from you directly and from consumer data resellers, and use it for the purposes disclosed in this Privacy Policy. We may have disclosed the categories of personal information identified above to certain third parties for a business purpose over the past twelve months, including internet service providers, data analytics providers, government entities, operating systems and platforms, and social networks. Where we disclose information for a business purpose, we enter into a contract that describes the business purpose and requires the recipient to keep the personal information confidential and not use it for any purpose except for performing the contract.

Scientific Games will not and has not sold personal information of California residents, including those under 16 years of age, to third parties for a commercial purpose in the preceding twelve months.

### ***Right to Know***

California residents have the right to request that Scientific Games disclose certain information about our collection and use of your personal information over the past 12 months. Once we receive and confirm your verifiable consumer request (see **Requests to Know and Delete** below for instructions), we will disclose to you:

- The categories of personal information we collected about you.
- The categories of sources for the personal information we collected about you.
- Our business or commercial purpose for collecting that personal information.
- The categories of third parties with whom we share that personal information.
- The specific pieces of personal information we collected about you (also called a data portability request).
- If we disclosed your personal information for a business purpose, a list identifying the personal information categories that each category of recipient obtained.

### ***Right to Delete***

You have the right to request that Scientific Games delete the personal information that we collected from you and retain, subject to certain exceptions under the CCPA. Once we receive and confirm your verifiable consumer request (see **Requests to Know and Delete** below for instructions), we will delete (and direct our service providers to delete) your personal information from our records, unless an exception applies.





### ***Requests to Know and Delete***

To exercise your right to know and right to delete described above, please submit a verifiable consumer request to us using our Privacy Rights Request forms found at the end of this policy or you can e-mail us at [privacy@scientificgames.com](mailto:privacy@scientificgames.com).

Only you, or someone legally authorized to act on your behalf, may make a verifiable consumer request related to your personal information. If you wish to submit a verifiable consumer request on behalf of another individual, such as a minor child, we will also need sufficient information to verify that the individual is the person about whom we collected personal information and that you are authorized to submit the request on their behalf.

You may only make a verifiable consumer request to know or delete your data twice within a 12-month period. Your request must:

- Provide sufficient information that allows us to reasonably verify you are the person about whom we collected personal information or are an authorized representative.
- Describe your request with sufficient detail that allows us to properly understand, evaluate, and respond to it.

We will need to verify your identity before processing most requests, which may require us to obtain additional personal information from you. We will only use the personal information provided in connection with a request to review and comply with the request. If you do not provide this information, we may not be able to verify or complete your request.

Making a verifiable consumer request does not require you to create an account with us.

Please be aware there might be circumstances where we will not honor your request, as permitted under the CCPA. For example, if we are not able to verify your identity and that you are a California resident, we may not honor your access or deletion request.

### ***Response Timing and Format***

We endeavor to respond to a verifiable consumer request within forty-five (45) days of its receipt. If we require more time, we will inform you of the reason for the extension.

Any disclosures we provide will only cover the 12-month period preceding the verifiable consumer request's receipt. For data portability requests, we will select a format to provide your personal information that is readily useable.



We do not charge a fee to process or respond to your verifiable consumer request unless it is excessive, repetitive, or manifestly unfounded. If we determine that the request warrants a fee, we will tell you why we made that decision and provide you with a cost estimate before completing your request.

In certain circumstances, we may decline a request to exercise the rights described above.

California Civil Code Section 1798.83 permits California residents to request information regarding the disclosure of their personal information by us to third parties for the third parties' direct marketing purposes within the immediately preceding calendar year. We will provide you with a list of the categories of personal information disclosed and a list of the names and addresses of the third parties. To make such a request, please fill out our Privacy Rights Request form and select "Shine the Light" from the dropdown menu.

## **NEVADA RESIDENTS**

Scientific Games does not sell personal information of Nevada residents to third parties; however, Chapter 603A of the Nevada Revised Statutes permits a Nevada resident to opt out of future sales of certain covered information that a website operator has collected or will collect about the resident. To submit such a request, please contact us using our Privacy Rights Request form and make sure you include the words "Nevada opt-out" in the "Request Details" section of the request form.

## **YOUR RIGHTS IF YOU ARE LOCATED IN THE EU, SWITZERLAND OR UK**

If you are located in the EU, Switzerland or the UK, we process your personal data when we have a legal basis to do so. We will rely on the following legal bases for processing your personal data, depending on our purpose for such processing.

### **Legal Basis for Processing**

We rely on different lawful bases for collecting and processing personal data about you.

**Consent:** *You have consented to the processing of your personal data.* We will obtain your consent before using or sharing your data for advertising that is targeted based on your browsing history or online behavior on other websites or online services. If you consent to our use of your personal data for any purpose, you have the right to withdraw consent at any time by contacting us, as explained below.

**Legitimate Interest:** *Processing is necessary to fulfill a legitimate interest.* We have a legitimate interest in processing your personal data for certain business and security purposes, to better understand our customers and the users of our Sites and Services, and to comply with applicable laws.



**Legal Obligation:** *Processing is necessary for compliance with a legal obligation.* We will process personal data when necessary to comply with an obligation under EU law, EU Member State law or, with respect to individuals residing in Switzerland, a Swiss law.

**Contract:** *Processing is necessary to perform a contract.* We will process personal data when necessary to perform a contract with you or to fulfill a request you have made.

## **Your Rights Regarding Your Personal Data**

In addition, you have certain rights with respect to your personal data, subject to exceptions as provided in the EU and UK GDPR. If you would like to exercise any of the rights described below, please use the Privacy Rights Request forms found at the end of this policy or through one of the methods in the “Contact For More Information” section, below.

**Right of Access:** You have the right to obtain confirmation as to whether we are processing personal data about you, and if so, to request a copy of the information. To help protect your privacy and security, we will take reasonable steps to verify your identity, such as requiring a password and user ID, before granting access to your information.

**Right to Rectification:** You have the right to correct any inaccuracies in the information that we hold about you and, where applicable, complete any incomplete information that we hold.

**Right to Erasure:** You have the right to request that we erase personal information that we hold about you, subject to certain conditions.

**Right to Restrict Processing:** You have the right to restrict our processing of your information, subject to certain conditions.

**Right to Object:** You have the right to object to processing of your personal information based on our legitimate interests at any time. We will no longer process the information, unless there are compelling legitimate grounds for our processing that override your interests or the processing serves the purpose of asserting, exercising or defending legal claims.

**Right to Withdraw Consent:** When data processing is based on your consent, you have the right to withdraw consent at any time, without affecting the lawfulness of processing based on consent before such withdrawal.

**Right to Data Portability:** You also have a right to data portability when the data processing is based on consent or on a contract between you and Scientific Games and



the data was processed by automated means. You may exercise these rights by submitting a written request at one of the links included below.

***Right to Lodge a Complaint:*** You have the right to lodge a complaint with the appropriate supervisory authority or data protection regulator in your jurisdiction.

## **HOW WE PROTECT PERSONAL INFORMATION**

Safeguarding personal information is important to us and we use commercially reasonable security measures, including administrative, technical, and physical safeguards to protect against loss, misuse, unauthorized access, disclosure, alteration, or destruction of the information you provide when visiting or using the Sites.

## **RETENTION OF INFORMATION**

Scientific Games retains all personal information for the duration of the relevant business relationship or, where required, in accordance with its information management policies and schedules, subject to applicable laws. We may also retain personal information to comply with our legal obligations, resolve disputes and other legitimate and lawful business purposes. Due to the varying needs for different data types, the actual retention periods may differ based on criteria such as consent, the sensitivity of the data, the availability of automated controls that enables users to delete data and our contractual and legal obligations.

When deleting personal information based on a request from the individual to whom the information relates, Scientific Games will make reasonable attempts to ensure that all instances of the information are deleted in their entirety. For individuals in the EU, Switzerland or U.K. who wish to make requests for access, corrections, or deletion, please refer to the Your Rights Regarding Your Personal Data section above.

The personal information we collect may be stored and processed in your country or region, or in any other country where we maintain our facilities. We take steps to ensure that the data we collect under this Policy is processed according to the provisions of this Policy and applicable law wherever the data is located.

## **CONTACT FOR MORE INFORMATION**

If you have any questions or concerns about this Privacy Policy or our privacy practices, please use the following webform to submit your inquiry:

**If your inquiry relates to an SG Lottery matter or general matter, please click here:** [SG Lottery Privacy Rights Request Form](#)

Additionally, if you would like to update your contact information or preferences, have your information removed from our mailing lists, or no longer receive marketing e-mails



that we may send based on information collected via product registration cards or other sources, you may do so by:

- Adjusting the settings in an account you created through the Sites; or
- Unsubscribing via the links contained in emails from us.



## **Australian Privacy Policy**

### **PURPOSE**

This policy outlines how Scientific Games Products (Australia) Pty Ltd. ("SG", "we", "us") manages the personal information that we hold about our business associates and others. This policy does not apply to other companies in the Scientific Games Group, as they have their own privacy policy available at [www.scientificgames.com](http://www.scientificgames.com). Under the Privacy Act, and throughout this policy, "personal information" is information or an opinion relating to an individual, who is reasonably identifiable.

### **COLLECTION OF PERSONAL INFORMATION**

SG collects personal information in a range of ways, with and without your direct involvement,

including:

- through the completion of paper-based or electronic forms;
- in face-to-face meetings and in interviews;
- from your personal or business referees;
- from publicly available sources of information;
- from your employer or associated organisation;
- the parties to which we disclose personal information (see below);
- from commercial information service providers, such as companies that provide criminal and fraud prevention reports;
- from credit reporting agencies;
- from the Australian Securities and Investments Commission (ASIC); and
- from public and official registers, such as global watchlists and court filings.

### **WHAT PERSONAL INFORMATION IS COLLECTED?**

The personal information SG may collect about you is dependent upon your relationship with

SG. In alignment with company record retention protocols, personal information is typically held for five years after your engagement with SG. The following are some examples of the types of personal information that SG may collect about individuals:

- name, addresses, telephone numbers, email addresses;





- identification details and documents, including certified 100 points of ID;
- details of employment, positions held and associated organisations;
- payment details;
- interests, preferences, opinions;
- enquiry/complaint details;
- information about individuals' dealings with us, including from any contact we have with them by telephone, online and other electronic communications;
- in relation to staff and job applicants – resume details, reference checks, criminal record, litigation history, bank account details (for salary/wages), tax file number details (for salary and superannuation), gaming, government and business interests; and
- other information provided in application forms.

We collect personal information under certain laws including the Income Tax Assessment Act, the Corporations Act and the ASX Listing Rules.

## **INFORMATION WE AUTOMATICALLY COLLECT**

We automatically collect information about the devices you use to interact with our website, official

social media sites, or other online properties, collectively "Sites". We may automatically collect your

device identifier, web browser type and version, IP address, and browsing information collected

through cookies and beacons. We may also automatically collect information about how you use

the Sites, such as what you have searched for and viewed on the Sites. The information

automatically collected may be associated with any personal information we hold about you.

We may collect certain information by automated means when you visit our Sites, such as how

many users visited our Sites and the pages accessed. By collecting this information, we learn how

to best tailor our Sites to our visitors. We collect this information through various means such as



“cookies” and “web beacons.”

**Cookies.** Like many companies, we use “cookies” on our Sites. Cookies are pieces of code

placed on your devices when you visit certain websites. We use cookies to tell us, for example,

whether you have visited us before or if you are a new visitor, and to help us identify features of the

Sites in which you may have the greatest interest. Cookies may enhance your online experience

by saving your preferences while you are visiting a particular website.

Most web browsers will tell you how to stop accepting new cookies, how to be notified when you

receive a new cookie, and how to disable existing cookies. Please note, however, that without

cookies you may not be able to take full advantage of the features and functionality of the Sites.

**Web Beacons.** Certain pages on our Sites may contain “web beacons” (also known as Internet

tags, pixel tags, and clear GIFs). These web beacons allow third parties to obtain information,

such as the IP address of the computer that downloaded the page on which the beacon appears;

the URL of the page on which the beacon appears; the time the page containing the beacon was

viewed; the type of browser used to view the page; and the information in cookies set by the third

party.

**IP Addresses.** An IP address is a unique identifier that certain electronic devices used to identify

and communicate with each other on the Internet. When you visit our Sites, we view the IP

address of the device you use to connect to the Internet. We then use this information to

determine the general physical location of the device and understand the general locations of our

website visitors. We also use this information to enhance our Sites.



Our Sites may use Google services such as Google Analytics from time to time. For more about

how Google collects and processes data, please see Google's privacy policy and their information

at [www.google.com/policies/privacy/partners/](http://www.google.com/policies/privacy/partners/).

## **USE AND DISCLOSURE OF PERSONAL INFORMATION**

### **Purpose and Processing.**

We collect, hold, use and disclose personal information to operate our business and comply with our legal obligations.

### **Lawful Basis for Processing.**

Examples of processing activity includes: maintaining and updating our records, responding to lawful information requests, protecting our property, services, and legal rights, dealing with suspected unlawful activity and misconduct, facilitating acquisitions and potential acquisitions of our business and communicating and managing our relationships with our stakeholders. We may not be able to do these things without your personal information. For example, we may not be able to communicate with you.

### **Recipients of the Personal Data.**

Third parties to which SG may disclose personal information, include:

- our related companies and other members of the Scientific Games Group
- your representatives
- service providers
- billing and mailing houses
- delivery contractors
- IT service providers
- superannuation funds
- share registries
- professional advisors and consultants including legal and accounting advisors and auditors
- superannuation and payroll providers
- video monitoring providers



- medical and worker's compensation providers
- criminal record and background checking services, and information brokers
- global watchlists and official registers
- regulatory authorities.

Third parties to which we disclose personal information may be located in other countries, including

in the USA, Europe and Asia. SG requires that all third parties respect the security of your personal data and to treat it in accordance with the law. We do not allow our third-party service providers to use your personal data for their own purposes, they are only permitted to process your personal data for specified purposes in accordance with our instructions.

#### **Retention Period for Personal Data.**

In most instances, personal data will be maintained under the standard SG record retention period which is five (5) years.

#### **MARKETING MATERIAL**

SG strives to provide you with choices regarding certain personal data uses, particularly marketing and advertising. SG collects personal information for marketing purposes, including details of SG products or services, promotions, solicitations and offers relating to SG Inc and the products and services of our businesses, affiliates and business partners.

If you have received marketing material from SG and you wish to stop it, you can contact the Privacy inbox at any time using the email address set out below. Please be aware that where you opt-out of receiving marketing materials, this will not apply to personal data provided to us as a requirement of continuing to receive our services or continue our business operations with you.

We do not engage in third party advertising and currently have no plan to do so.

#### **PROTECTION OF PERSONAL INFORMATION**

SG stores personal information in a range of paper-based and electronic formats:

- (a) Paper storage security -

SG protects the security by various means, including:

- locking personal information and restricting access on a need to know basis
- using access control measures such as keyed access, security alarms and surveillance cameras to deter and detect unauthorised access.

(b) Computer and network Security –

SG protects the security by various means which include:

- access control through usernames and passwords
- limiting access to shared network drives to authorised staff
- systems usage and access monitoring, including data download restrictions.

For further details on SG data security measures, see Appendix I.

## **ACCESS TO PERSONAL INFORMATION**

If you want access to your personal information held by SG, please put your request in writing

and clearly identify the personal information you seek access to. All requests for access should be

addressed to SG's privacy inbox at [privacy@scientificgames.com](mailto:privacy@scientificgames.com). Depending on the circumstances, SG reserves the right to charge you a reasonable administrative fee. Additionally, if you wish to revoke your consent a request should be made to that same privacy inbox.

In some instances, SG may be required or permit to decline requests to release personal information. In these instances, SG may provide you with the explanation regarding the personal information, rather than direct access to the information, or reasons for declining the request.

## **CORRECTION OF PERSONAL INFORMATION**

SG will take reasonable steps to correct personal information that is inaccurate. You should

notify SG if your personal information changes.

## **COMPLAINTS**

If you wish to make a complaint to SG about a possible breach of privacy, please provide full details of your complaint in writing and send it to the SG privacy inbox at [privacy@scientificgames.com](mailto:privacy@scientificgames.com) or you may exercise your right to lodge a complaint with the Australia Information Commissioner.



## **PRIVACY COMPLIANCE CONTACT DETAILS**

For the purposes of access and correction requests, complaints and any other matter relating to privacy, please contact the external Data Protection Officer, at Heward Mills at [DPO@hewardmills.com](mailto:DPO@hewardmills.com).

**Version 3 – 26 May 2022**





## Appendix I

### **PROTECTION OF PERSONAL INFORMATION**

SG has a comprehensive information security program. This program includes the following information security components and cybersecurity controls:

#### (a) Information Security Organization

SG maintains an Information Security function that is supported by a Chief Information Security Officer (“CISO”), Deputy CISO, or by a member of the executive leadership team (“CISO”) and a dedicated team of information security and cybersecurity professionals.

#### (b) Policies and Standards

SG maintains information security policies and standards that support the mission of the information security program and align with common security frameworks.

At minimum, the policies and standards include:

- SG’s commitment to information security, including roles and responsibilities for all staff;
- acceptable, or proper, use of SG’s systems and IT equipment;
- access controls, including least privilege, guest access, and remote access;
- protection of SG information;
- information security incident management;
- security controls for hosts, systems, and computer networks;
- physical and environmental security; and
- enforcement measures, including disciplinary measures for staff who fail to comply.

#### (c) Information Security Awareness

Information Security awareness is promoted at SG for all staff through mandatory and periodic training, corporate communications, and via support resources (e.g., optional training resources, Information Security mailbox, Phishing and malicious email reporting and response).

#### (d) Asset Management

SG provides guidance to employees via policies, standards, and training on the information asset lifecycle, including classifying, labelling, secure handling, and disposal of information and media.

#### (e) Access Control



SG grants access based on the concepts of least privilege, need-to-know, and separation of duties. Access control systems and procedures are designed to ensure that only authorized personnel are granted access to data. SG maintains password standards and utilizes multi-factor authentication (MFA) or similar controls to authenticate users.

(f) Additional Security Controls and Procedures

SG maintains additional policies, standards, controls, best practices, and procedures in support of data protection and as part of the Information Security program, including:

- **Cryptography:** encryption for sensitive data in transit and at rest
- **Security Engineering and Operations:** threat detection, monitoring, and prevention solutions to protect against malware, unauthorized disclosure, and data loss
- **Incident Response:** response resources for containing and mitigating security incidents; conducting or supporting investigations; and identifying actions to minimize the risk of reoccurrences
- **Communications Security:** network security, including IDS/IPS solutions, firewalls, and web application security
- **Vendor Risk Management:** risk management program that includes Compliance and Information Security reviews of suppliers or other third parties
- **Secure Application Development:** secure development life cycle, training, application development practices, and vulnerability management and testing for application development activities
- **Resiliency:** maintenance of business continuity and disaster recovery program, including planning, reviews, training, testing and tabletop exercises.